



<b>Standards (cont)</b>	Croydon	Enfield	Greenw'	Hav'ring	Hounsl	Islingtn	K & C	Lambth	Lewish'	Merton	Richm'd	T.Ham	Wycom	Average
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<b>No of telecare sensors installed</b>	11	0	0	8	0	0	0	0	0	0	0	0	0	
<b>Total installed to date</b>	83	0	0	8	0	0	0	0	10	17	0	0	36	

<b>5 No of connections</b>														
<b>No of dispersed alarms – in borough</b>	986	1500	3158	1792	1480	1151	920	786	1475	1462	1227	1023	571	1348
<b>No of dispersed alarms – out of borough</b>	0	0	161	0	18	0	0	0	2	85	897	0	0	
<b>No of sheltered – in borough</b>	1200	1271	1487	1836	980	698	947	1775	2167	399	632	1031	2671	1314
<b>No of sheltered – out of borough</b>	0	90	53	0	14	0	243	282	87	1166	164	0	0	
<b>Total connections</b>	2188	2861	4859	3628	2492	1849	2110	2930	3731	3112	2929	2056	3242	2922
<b>No of connections as a % of total (100%)</b>	4.7	7.5	10.8	7.0	5.5	4.7	8.3	12.6	12.2	6.2	4.5	7.9	7.3	7.7
<b>No of people in borough aged 75+<sup>(3)</sup></b>	20300	18000	13900	19000	11000	7700	9500	10900	13000	11900	12100	7800	N/av	1292
<b>Local Connections as a % of those aged 75+ (%)</b>	10.7	15.3	33.9	19.0	22.6	24.0	22.2	24.2	28.0	15.6	24.2	26.3	N/av	22.1

<b>6 Charges</b>														
<b>Weekly charge for dispersed-Non-visiting (£)</b>	2.50	4.03	4.50	4.00	3.08	2.91	3.00	3.00	2.12	4.39	3.16	1.92	4.14	3.28
<b>Weekly charge for dispersed -visiting (£)</b>	4.65	6.54	4.50	4.00	4.62	6.96	5.30	3.00	4.19	6.52	N/av	1.92	N/av	4.74
<b>Proportion of people aged 65+ living on benefit<sup>(4)</sup></b>	26.1	33.5	39.7	21.2	35.3	55.0	25.3	38.9	40.7	29.1	22.0	50.9	N/av	34.8
<b>Rank of Council, where 1 = most disadvantaged<sup>(5)</sup></b>	208	98	42	316	81	3	232	51	36	146	395	7	N/av	134

<b>7 Staff : client ratio</b>															
<b>Non-visiting service</b>		1:220										1:216		1:294	1:243
<b>Visiting service</b>	1:254		1:285	1:210	1:166	1:97	1:226	1:225	1:222	1:222		1:158			1:206

<sup>2</sup>. Includes security sensors; <sup>3</sup>. + <sup>4</sup>. + <sup>5</sup>. Source: CPA - August 2004. Rank of Council applies to England and Wales

N/a = Not Applicable N/av = Not Available

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